

**STATE OF NEW HAMPSHIRE
DEPARTMENT OF EMPLOYMENT SECURITY
ALARM & ACCESS SYSTEMS TESTING, MAINTENANCE, REPAIRS, AND
MONITORING**

RFP 2017-NHES-08

Section 1 – Overview and Schedule

A. Executive Summary

New Hampshire Employment Security (NHES) is seeking proposals from qualified vendors to provide agency-wide fire/smoke alarm, burglar/panic alarm and access control systems testing, maintenance, repair, and/or monitoring services at thirteen building locations statewide. The successful proposer must have any necessary certifications to be able to test, maintain, service, monitor, and supply parts for these systems and must have a proven track record of doing so that can be reviewed. Necessary manufacturer certifications are required to be submitted with proposals.

Given security issues associated with providing details of the systems addressed in this RFP, detailed system specifications will only be provided to Proposers upon written request. See Attachment A – Request Form. In order to receive the information, Proposers will be required to certify that the specs will be used only for purposes of the RFP; that the information contained in the specs will be treated as confidential and will not be shared for any unrelated purpose; and that the specs will be destroyed once the RFP process is completed.

B. Schedule

The following table provides a Schedule of Events for this RFP through contract finalization and Notice to Proceed. The Agency reserves the right to amend this Schedule at its sole discretion and at any time through a published Addendum.

EVENT	DATE	LOCAL TIME
RFP Released to Proposers (Advertisement)	06/29/2017	
Proposer Inquiry Period Ends	07/11/2017	4:00 PM EST
Final Agency Responses to Proposer Inquiries	07/13/2017	4:00 PM EST
Proposers Submit Proposals	08/11/2017	2:30 PM EST
Estimate Timeframe for Proposer Oral Presentations and Interviews (if applicable)		TBD
Estimated Notification of Selection and Begin Contract Negotiations		TBD

Section 2 – Description of Agency/Program Issuing the Request for Proposals

NHES provides unemployment compensation and reemployment services to the public at thirteen (13) facilities located throughout New Hampshire. All are secure facilities to some degree and have alarm and access control systems. A current list of NHES facility sites is located in Attachment B hereto. The NHES facilities have a variety of alarm and access control systems that require regular testing, maintenance, repairs, and/or monitoring. System specifications may be obtained by completing and submitting the form provided at Attachment A. NHES is soliciting proposals from qualified vendors to provide agency-wide fire/smoke alarm cleaning, testing, maintenance, repairs, and/or monitoring; burglar/panic/AC fault/DC fault alarm testing, maintenance, repairs and monitoring; and access control system testing, maintenance, repairs, and monitoring.

Section 3 – Proposed Scope of Work

Work shall consist of furnishing all labor, tools, equipment, materials and transportation necessary to provide NHES with all phases of alarm and access control systems testing, maintenance, repairs, and monitoring, as applicable, at all NHES facilities as needed. Inspections/testing will be performed twice annually at all locations unless otherwise specified. Contractor is responsible for obtaining all materials, permits, and approvals, required for this work.

Contractor will monitor systems for alarms/faults and will ensure the appropriate authority is notified. Contractor will also notify NHES using an employee call list to be provided. Contractor will call the first person on the list and will continue calling sequentially down the list until a response is received. NHES will provide an emergency contact list defining who should be notified for each type of monitoring. The emergency contact list is updated periodically and supplied to Contractor.

1. Fire/Smoke Alarm Testing, Maintenance, Repairs, and Monitoring

Contractor will provide agency-wide fire/smoke alarm system testing, maintenance, repair, and monitoring services for NHES to include cleaning and testing of:

- a) Smoke Detectors (including those located in elevator shafts);
- b) Pull Stations;
- c) Heat Detectors;
- d) Duct Detectors
- e) Elevator Shunts;
- f) Door Closers/ HOLDERS (Laconia facility only); and
- g) Strobe Horns

Contractor will provide a list of devices and whether they pass or fail inspection and/or are in need of repair or replacement, along with a quote for the cost of replacement or a labor and material quote for repair work. After NHES quotation approval, work will be completed within 30 days. In emergency situations, faxed quotes are acceptable. Cleaning, testing, maintenance, and monitoring will be completed at all NHES locations, to include potential changes to existing locations listed in Attachment B and any other property that may come under control of NHES. Damage to buildings, materials or equipment that occurs during testing of fire alarm equipment will be repaired immediately at no expense to NHES.

Sensitivity tests must be performed every five (5) years. Sensitivity tests were last performed in 2013 with the next to be performed in the contract resulting from this RFP (in 2018). Contractor will test all elevator recall functions, including primary and secondary car stop locations.

2. Burglar, Panic, Water, AC Fault and DC Fault Alarm Testing, Maintenance, Repairs, and Monitoring

Contractor will provide agency-wide security system testing, monitoring, repair, and maintenance services for NHES. Contractor will conduct weekly communication tests on each connection. Service locations currently include, but may not be limited to those listed in Attachment B.

3. Access Control Systems Testing, Maintenance, Repairs, and Monitoring

Upon execution and submission of the form provided at Attachment A, Proposers may obtain detailed information regarding NHES access control systems. In connection with the contract resulting from this RFP process, Contractor will provide all necessary services to maintain NHES access control systems listed. Contractor will supply and install proven software updates on card access system as needed and approved by NHES. Contractor will include all necessary service support agreements, license fees and any additional software upgrade fees in its price proposal.

The successful Proposer must have necessary certifications to perform all required inspection, monitoring, repairs, and maintenance functions and be a certified dealer of any listed products. Please provide all necessary dealer and training certifications.

Section 4 – Process for Submitting a Proposal

A. Proposal Submission, Deadline, and Location Instructions

Proposals submitted in response to this RFP must be received by NHES, no later than the time and date specified in the Schedule of Events section, herein. Proposals may be submitted by U.S. Mail, Delivery Service, or In Person. Proposals must be addressed to:

**State of New Hampshire
Department of Employment Security
c/o Jill Revels, Business Administrator
Fiscal Management Section
45 South Fruit Street
Concord, NH 03301-4857**

Proposals must be clearly marked as follows:

**STATE OF NEW HAMPSHIRE
DEPARTMENT OF EMPLOYMENT SECURITY
RESPONSE TO RFP 2017-NHES-08
ALARM & ACCESS SYSTEMS TESTING, MAINTENANCE, REPAIRS, AND MONITORING**

Unless waived as a non-material deviation in accordance with Section 6B, late submissions will not be accepted and will be returned to the proposers unopened. Delivery of the Proposals shall be at the Proposer's expense. The time of receipt shall be considered to be when a Proposal has been officially documented by the Agency, in accordance with its established policies, as having been received at the location designated above.

The Agency accepts no responsibility for mislabeled mail or mail that is not delivered or undeliverable for whatever reason. Any damage that may occur due to shipping shall be the Proposer's responsibility.

All Proposals submitted in response to this RFP must consist of at least one (1) original and two (2) clearly identified copies of the Proposal, including all required attachments.

B. Proposal Inquiries

All inquiries concerning this RFP, including but not limited to, requests for clarifications, questions, and any changes to the RFP, shall be submitted via email to the following RFP designated Points of Contact:

TO: Jill.D.Revels@nhes.nh.gov
CC: Karen.A.Levchuk@nhes.nh.gov
Jesse.B.Propri@nhes.nh.gov

Inquiries must be received by the Agency's RFP Points of Contact no later than the conclusion of the Proposer Inquiry Period (see Schedule of Events section, herein). Inquiries received later than the conclusion of the Proposer Inquiry Period shall not be considered properly submitted and may not be considered.

The Agency intends to issue official responses to properly submitted inquiries on or before the date specified in the Schedule of Events section, herein; however, this date is subject to change at the Agency's discretion. The Agency may consolidate and/or paraphrase questions for sufficiency and clarity. The Agency may, at its discretion, amend this RFP on its own initiative or in response to issues raised by inquiries, as it deems appropriate. Oral statements, representations, clarifications, or modifications concerning the RFP shall not be binding upon the Agency. Official responses by the Agency will be made only in writing by the process described above.

C. Restriction of Contact with Agency Employees

From the date of release of this RFP until an award is made and announced regarding the selection of a Proposer, all communication with personnel employed by or under contract with the Agency regarding this RFP is forbidden unless first approved by the RFP Points of Contact listed in the Proposal Inquiries section, herein. Agency employees have been directed not to hold conferences and/or discussions concerning this RFP with any potential contractor during the selection process, unless otherwise authorized by the RFP Points of Contact. Proposers may be disqualified for violating this restriction on communications.

D. Validity of Proposal

Proposals must be valid for one hundred and eighty (180) days following the deadline for submission of Proposals in Schedule of Events, or until the Effective Date of any resulting Contract, whichever is later.

SECTION 5 - Content and Requirements for a Proposal

Proposals shall follow the following format and provide the required information set forth below:

1. Company Background/Qualifications – Provide a brief description of the Proposer’s organization, including the number of years in business and number of years providing services similar to those requested in this RFP. Describe your proposed process for providing the services requested by the RFP and proposed staffing.
2. References – Provide three references who can speak to the Proposer’s performance of services similar or identical to those requested in this RFP.
3. Cost Proposal – Attachment C contains the necessary cost proposal elements required under this RFP.

SECTION 6 – Evaluation of Proposals

A. Criteria for Evaluation and Scoring

Each responsive Proposal will be evaluated and considered with regard to the following criteria:

Criteria for Evaluation and Scoring

Each responsive Proposal will be evaluated and considered with regard to the following criteria:

The Agency will use a scoring scale of 100 points, a maximum of 70 points awarded based on the Price Proposal, a maximum of 30 points awarded for the Technical Proposal, which will be distributed as set forth in the table below.

CATEGORIES	POINTS
TECHNICAL PROPOSAL with the following potential maximum scores for each Technical Proposal category;	30
1. Relevant Experience/Overall Qualifications	15
2. References from clients for whom services have been performed.	15
3. PRICE PROPOSAL POTENTIAL MAXIMUM POINTS	70
TOTAL POTENTIAL MAXIMUM POINTS AWARDED	100

The Agency will select a Proposer based upon the criteria and standards contained in this RFP and from applying the weighting in this section. Oral interviews and reference checks, to the extent they are utilized by the Agency, will be used to refine and finalize scores.

If the Agency, determines to make an award, the Agency will issue an “intent to negotiate” notice to a Proposer based on these evaluations. Should the Agency be unable to reach agreement with the selected Proposer during Contract discussions, the Agency may then undertake Contract discussions with the second preferred Proposer and so on, or the Agency may reject all proposals, cancel this RFP, or solicit new Proposals under a new acquisition process.

B. Planned Evaluations

The Agency plans to use the following process:

- Initial screening to ensure that the Proposals are in compliance with submission requirements;
- Preliminary evaluation of the Proposals;

- Oral interviews and Product Demonstrations (if necessary);
- Final Evaluation of Technical Proposals and scoring;
- Final Evaluation of [other categories] and scoring (If Applicable);
- Review of Price Proposals and final scoring;
- Best and Final Offer (BAFO) if appropriate; and
- Select the highest scoring Proposer and begin contract negotiation.

C. Initial Screening

The Agency will conduct an initial screening step to verify Proposer compliance with the technical submission requirements set forth in the RFP and the minimum content set forth in Section 5 of this RFP. The Agency may waive or offer a limited opportunity to cure immaterial deviations from the RFP requirements if it is determined to be in the best interest of the State.

D. Preliminary Technical Scoring of Proposals

The Agency will establish an evaluation team to initially score the Technical Proposals. This evaluation team will review the technical proposals and give a preliminary score to the technical proposals under the guidelines set forth in Section 6.

E. Oral Interviews and Product Demonstrations

If the Agency determines that it is appropriate, proposers may be invited to oral interviews and/or product demonstrations including demonstrations of any proposed automated systems or technology components. The Agency retains the sole discretion to determine whether to conduct oral interviews, with which proposers; and the number of interviews. Proposers are advised that the Agency may decide to conduct interviews with less than all responsive proposers.

The purpose of oral interviews and product demonstrations is to clarify and expound upon information provided in the written Proposals. Proposers are prohibited from altering the basic substance of their Proposals during the oral interviews and product demonstrations. The Agency may ask the Proposer to provide written clarifications of elements in their Technical Proposal regardless of whether it intends to conduct Oral Interviews.

Information gained from oral interviews and product demonstrations will be used to refine technical review scores assigned from the initial review of the Proposals.

F. Final Technical Scoring of Proposals

Following Oral Interviews, Product Demonstrations, Reference Checks (if appropriate) and/or review of written clarifications of proposals requested by the Agency, the evaluation team will determine a final score for each Technical Proposal.

G. Price Proposal Review

Price proposals will be opened upon completion of the final technical scoring of proposals. The Proposer's Price Proposal will be allocated a maximum potential score of 70 points. Proposers are advised that this **is not**

a low bid award and that the scoring of the price proposal will be combined with the scoring of the technical proposal to determine the overall highest scoring Proposer.

The following formula will be used to assign points for costs:

$$\text{Proposer's Price Score} = (\text{Lowest Proposed Price} / \text{Proposer's Proposed Price}) \times \text{Number of Points for Score}$$

H. No Best and Final Offer

The Proposal should be submitted initially on the most favorable terms which the proposer can offer. There will be no best and final offer procedure. The Proposer should be prepared to accept this RFP for incorporation into a contract resulting from this RFP. Contract negotiations may incorporate some or all of the Proposal.

I. Final Selection

The Agency will conduct a final selection based on the final evaluation of the initial proposals or, if requested, as a result of the Best and Final Offer and begin contract negotiations with the selected Proposer.

J. Rights of the Agency in Accepting and Evaluating Proposals

The Agency reserves the right to:

- Make independent investigations in evaluating Proposals;
- Request additional information to clarify elements of a Proposal;
- Waive minor or immaterial deviations from the RFP requirements, if determined to be in the best interest of the State;
- Omit any planned evaluation step if, in the Agency's view, the step is not needed;
- At its sole discretion, reject any and all Proposals at any time; and
- Open contract discussions with the second highest scoring Proposer and so on, if the Agency is unable to reach an agreement on Contract terms with the higher scoring Proposer(s).

SECTION 7 – Terms and Conditions Related To The RFP Process

A. RFP Addendum

The Agency reserves the right to amend this RFP at its discretion, prior to the Proposal submission deadline. In the event of an addendum to this RFP, the Agency, at its sole discretion, may extend the Proposal submission deadline, as it deems appropriate.

B. Non-Collusion

The Proposer's signature on a Proposal submitted in response to this RFP guarantees that the prices, terms and conditions, and Work quoted have been established without collusion with other Proposers and without effort to preclude the Agency from obtaining the best possible competitive Proposal.

C. Property of the Agency

All material received in response to this RFP shall become the property of the State and will not be returned to the proposer. Upon Contract award, the State reserves the right to use any information presented in any Proposal.

D. Confidentiality of a Proposal

Unless necessary for the approval of a contract, the substance of a proposal must remain confidential until the Effective Date of any Contract resulting from this RFP. A Proposer's disclosure or distribution of Proposals other than to the Agency will be grounds for disqualification.

E. Public Disclosure

Pursuant to RSA 21-G:37, all responses to this RFP shall be considered confidential until the award of a contract. At the time of receipt of proposals, the Agency will post the number of responses received with no further information. No later than five (5) business days prior to submission of a contract to Governor & Executive Council pursuant to this RFP, the Agency will post the name, rank or score of each proposer. In the event that the contract does not require Governor and Executive Council approval, the Agency shall disclose the rank or score of the Proposals at least 5 business days before final approval of the contract.

The content of each Proposer's Proposal shall become public information upon the award of any resulting Contract. Any information submitted as part of a response to this request for proposal (RFP) may be subject to public disclosure under RSA 91-A. In addition, in accordance with RSA 9-F:1, any contract entered into as a result of this RFP will be made accessible to the public online via the website Transparent NH (<http://www.nh.gov/transparentnh/>). Accordingly, business financial information and proprietary information such as trade secrets, business and financials models and forecasts, and proprietary formulas may be exempt from public disclosure under RSA 91-A:5, IV. If you believe any information being submitted in response to this request for proposal, bid or information should be kept confidential as financial or proprietary information; you must specifically identify that information in a letter to the agency, and must mark/stamp each page of the materials that you claim must be exempt from disclosure as "CONFIDENTIAL". A designation by the Proposer of information it believes exempt does not have the effect of making such information exempt. The Agency will determine the information it believes is properly exempted from disclosure. Marking of the entire Proposal or entire sections of the Proposal (e.g. pricing) as confidential will neither be accepted nor honored. Notwithstanding any provision of this RFP to the contrary, Proposer pricing will be subject to disclosure upon approval of the contract. The Agency will endeavor to maintain the confidentiality of portions of the Proposal that are clearly and properly marked confidential. If a request is made to the Agency to view portions of a Proposal that the Proposer has properly and clearly marked confidential, the Agency will notify the Proposer of the request and of the date the Agency plans to release the records. By submitting a Proposal, Proposers agree that unless the Proposer obtains a court order, at its sole expense, enjoining the release of the requested information, the Agency may release the requested information on the date specified in the Agency's notice without any liability to the Proposers.

F. Non-Commitment

Notwithstanding any other provision of this RFP, this RFP does not commit the Agency to award a Contract. The Agency reserves the right, at its sole discretion, to reject any and all Proposals, or any portions thereof, at any time; to cancel this RFP; and to solicit new Proposals under a new acquisition process.

G. Proposal Preparation Cost

By submitting a Proposal, a Proposer agrees that in no event shall the Agency be either responsible for or held liable for any costs incurred by a Proposer in the preparation of or in connection with the Proposal, or for Work performed prior to the Effective Date of a resulting Contract.

H. Ethical Requirements

From the time this RFP is published until a contract is awarded, no bidder shall offer or give, directly or indirectly, any gift, expense reimbursement, or honorarium, as defined by RSA 15-B, to any elected official, public official, public employee, constitutional official, or family member of any such official or employee who will or has selected, evaluated, or awarded an RFP, or similar submission. Any bidder that violates RSA 21-G:38 shall be subject to prosecution for an offense under RSA 640:2. Any bidder who has been convicted of an offense based on conduct in violation of this section, which has not been annulled, or who is subject to a pending criminal charge for such an offense, shall be disqualified from bidding on the RFP, or similar request for submission and every such bidder shall be disqualified from bidding on any RFP or similar request for submission issued by any state agency. A bidder that was disqualified under this section because of a pending criminal charge which is subsequently dismissed, results in an acquittal, or is annulled, may notify the department of administrative services, which shall note that information on the list maintained on the state's internal intranet system, except in the case of annulment, the information, shall be deleted from the list.

I. Challenges on Form or Process of the RFP

Any challenges regarding the validity or legality of the form and procedures of this RFP, including but not limited to the evaluation and scoring of Proposals, shall be brought to the attention of the Agency at least ten(10) business days prior to the Proposal Submission Deadline. By submitting a proposal, the Proposer is deemed to have waived any challenges to the form or procedures set forth in this RFP.

Section 8 – Contract Terms and Award

A. Award

If the State decides to award a contract as a result of this RFP process, any award is contingent upon approval of the Contract by Governor and Executive Council of the State of New Hampshire.

B. Standard Contract Terms

The Agency will require the successful bidder to execute a Firm Fixed Price/Not to Exceed Contract using the Standard Terms and Conditions of the State of New Hampshire which is attached as Appendix A (P-37). Any

contract entered into as a result of this RFP is subject to approval by Governor & Executive Council and contingent upon continued appropriation of funding for the contract.

The Term of the Contract will be for three (3) years from the date of approval. The contract term may be extended by an additional term of one (1) year at the sole option of the State, subject to the parties' prior written agreement on terms and applicable fees for each extended term, contingent upon satisfactory vendor performance, continued funding and Governor and Executive Council approval.

The Agency may consider modifications of this form during negotiations. To the extent that a Proposer believes that exceptions to the standard form contract will be necessary for the proposer to enter into the Agreement, the Proposer should note those issues during the Proposer Inquiry Period. The Agency will review requested exceptions and accept, reject or note that it is open to negotiation of the proposed exception at its sole discretion. If the Agency accepts a Proposer's exception the Agency will, at the conclusion of the inquiry period, provide notice to all potential proposers of the exceptions which have been accepted and indicate that exception is available to all potential proposers. Any exceptions to the standard form contract that are not raised during the proposer inquiry period are waived. In no event is a Proposer to submit its own standard contract terms and conditions as a replacement for the State's terms in response to this solicitation.

C. Special Terms To Be Included In A Contract Resulting From This RFP

- a. **CONFIDENTIALITY AND CRIMINAL RECORD** Contractor and each of its employees working on NHES property will be required to sign and submit **STATEMENT OF CONFIDENTIALITY OF RECORDS FORM** and a **CRIMINAL RECORD AUTHORIZATION FORM** prior to the start of any work. There is a fee for each background check required, which must be paid by the Contractor.
- b. **CERTIFICATION REGARDING DEBARMENT, SUSPENSION AND OTHER RESPONSIBILITY MATTERS IN PRIMARY COVERED TRANSACTIONS** Contractor certifies that the primary participant, and its principals, to the best of its knowledge and belief, are not presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from covered transactions by any Federal department or State agency. Contractor will inform NH Employment Security of any changes in the status regarding this statement.
- c. **DAVIS-BACON ACT** Davis-Bacon Act and Related Acts, apply to contractors and subcontractors performing on federally funded/assisted contracts in excess of \$2,000 for construction, alteration, or repair (including painting and decorating) of public buildings or public works. Under these Acts, contractors and subcontractors must pay laborers and mechanics prevailing wages and fringe benefits for corresponding work on similar projects in the area as determined by the Department of Labor. When there is no Davis-Bacon assignment, applicable Wage Determination is realized by using the lowest skilled craft above laborer, excluding power equipment rate.
- d. **AMERICANS WITH DISABILITIES ACT** The undersigned Contractor agrees to comply with all Federal, State and Local ADA rules and regulations.

ATTACHMENT A

REQUEST FORM

To obtain detailed system specifications covered under this RFP, Proposers must certify by signing below that the specs will be used only for purposes of the RFP; that the information contained in the specs will be treated as confidential and will not be shared for any unrelated purpose; and that the specs will be destroyed once the RFP process is completed.

Proposer Name

Print & Sign

Address

Email/Phone

Signing page constitutes agreement and compliance with Request For Proposal requirements.

ATTACHMENT B

NEW HAMPSHIRE EMPLOYMENT SECURITY

For scheduling please contact Jesse Propri: (O) 603-228-4127; (C) 603-419-9757; Jesse.B.Propri@nhes.nh.gov

NHES OFFICE	SQ FEET	CONTACT PERSON	TELEPHONE
151 Pleasant St. Berlin NH 03570-0159	5,312	Mark Belanger, Manager	(603) 752-5500
17 Water Street Claremont NH 03743-2261	5,300	KB Miller, Manager	(603) 543-3111
45 South Fruit Street Concord NH 03301-4857	75,000	Jesse Propri, Maintenance Manager	(603) 419-9757
518 White Mountain Highway Conway NH 03818	5,307	Kathy Howard, Manager	(603) 447-5924
149 Emerald Street Keene NH 03431	4,960	KB Miller, Manager	(603) 352-1904
426 Union Ave. Suite 3 Laconia NH 03246-2894	9,560	Carol Cantin, Manager	(603) 524-3960
646 Union St. Suite 100 Littleton NH 03561	6,510	Kathy Howard, Manager	(603) 444-2971
300 Hanover St Manchester NH 03104-4957	8,615	J. Dubois, Maintenance	(603) 656-6602
298 Hanover St. Manchester NH 03104	10,000	J. Dubois, Maintenance	(603) 656-6602
6 Townsend West Nashua NH 03060-3285	12,000	Mike Walden, Manager	(603) 882-5177
2000 Lafayette Rd Portsmouth NH 03801-5673	7,500	Sarah Morrissey, Manager	(603) 436-3702
29 S Broadway Salem NH 03079-3026	5,504	Mike Walden, Manager	(603) 893-9185
6 Marsh Brook Drive Somersworth, NH 03878-3878	10,000	Sarah Morrissey, Manager	(603) 742-3600

CONTRACTOR PROPOSAL PAGE

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Contractor hereby proposes to provide services to New Hampshire Department of Employment Security at prices quoted, in accordance with terms and specifications of Proposal. Contractor will provide fire/smoke alarm testing, maintenance, repairs, and monitoring; burglar/panic/AC fault/DC fault alarm testing, maintenance, repairs, and monitoring; and access control system testing, maintenance, repairs, and monitoring. Please note that every five (5) years a sensitivity test must be performed. Sensitivity test last performed in 2013 with the next to be performed in the contract resulting from this RFP (in 2018). One-way travel will be allowed only for repair calls; quotes by location below for testing, monitoring, and maintenance should include any applicable travel costs.

<u>Location</u>	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>	<u>Total</u>
Berlin	\$	\$	\$	\$
Claremont	\$	\$	\$	\$
Concord	\$	\$	\$	\$
Conway	\$	\$	\$	\$
Keene	\$	\$	\$	\$
Laconia	\$	\$	\$	\$
Littleton	\$	\$	\$	\$
Manchester – 298	\$	\$	\$	\$
Manchester – 300	\$	\$	\$	\$
Nashua	\$	\$	\$	\$
Portsmouth	\$	\$	\$	\$
Salem	\$	\$	\$	\$
Somersworth	\$	\$	\$	\$
Annual Costs	\$	\$	\$	\$

Annual Allowance for Software Updates/Service Support Agreements/License Fees @ cost: \$

<u>Hourly Repair Rates</u>		<u>Other Costs</u>
Monday - Friday, 8AM-5PM	\$	Materials @ cost or plus %
Monday - Friday, 5PM-8AM	\$	Please list any additional costs that may be charged below:
Holiday Rate	\$	
Travel Rate	\$	

Proposer Name _____
 Print & Sign _____
 Address _____
 Email/Phone _____
 NH Employer ID # _____ Corporation Partnership Individual

Signing proposal page constitutes agreement and compliance with Request For Proposal requirements.

Direct questions to Jill Revels, who will ascertain and disseminate answers to all RFP recipients.
 Email: jill.d.revels@nhes.nh.gov Phone: (603) 229-4449 Submitting questions by email is preferred

CONTRACTOR PROPOSAL PAGE

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REFERENCES: List Name, Email/Phone # and Address of three (3) Customer/Client References

#1 Name: _____
Email/Phone#: _____
Address: _____

#2 Name: _____
Email/Phone#: _____
Address: _____

#3 Name: _____
Email/Phone#: _____
Address: _____

SUBCONTRACTORS: List Name, Email/Phone # and Address of potential subcontractors

#1 Name: _____
Email/Phone#: _____
Address: _____

#2 Name: _____
Email/Phone#: _____
Address: _____

#3 Name: _____
Email/Phone#: _____
Address: _____

Proposer Name _____