**Economic & Labor Market
  
Information (ELMI)**

We have many Economic and Labor Market Information publications which you may find valu­able in your job search. These can be found online at: [**www.nhes.nh.gov/elmi**](http://www.nhes.nh.gov/elmi.).

The Career Resources section of the ELMI website provides a *Career Planning Guide,* information about *Top Career Prospects,* and details about *Licensed, Certified, and Registered Occupations* in New Hampshire.

The website also includes our Economic and Labor Market Information database, NHetwork.

The NHetwork application provides information about: average hourly wages for occupations; licensing for certain occupations; employers names and addresses; projections for industries and occupations; educational and career information; and area profiles.

**Publications of Interest
  
to Job Seekers**

*New Hampshire Occupational Employment and Wages Licensed, Certified, and Registered Occupations in NH Career Planning Guide*

*Projections to the Year 2022*

*Job Outlook and Locator*

**NHES Satellite Offices**

**Colebrook Satellite Office**118 Main Street, Colebrook, NH 03576
  
Telephone: (603) 237-5859
  
**Exeter Satellite Office**St. Vincent de Paul
  
Community Assistance Center
  
53 Lincoln Street, Exeter, NH 03833
  
Telephone: (603) 772-9922

**Franklin Satellite Office**Franklin Public Library
  
310 Central Street *(2nd Floor),* Franklin, NH 03235
  
Telephone: (603) 934-2911

**Lebanon Satellite Office**Vocational Rehabilitation
  
85 Mechanic Street, Suite D2-1
  
Lebanon, NH 03766-1523
  
Telephone: (603) 543-3111

**Plymouth Satellite Office**Whole Village Family Resource Center
  
248 Highland Street
  
Plymouth, NH 03264
  
Telephone: (603) 536-3720
  
Fax: (603) 536-1175

**NHES Offices**

**Berlin**

151 Pleasant Street, 03570-2085
  
Telephone: 752-5500 Fax: 752-5536

**Claremont**

404 Washington Street
  
P.O. Box 180, 03743-0180
  
Telephone: 543-3111 Fax: 543-3113

**Concord**

45 South Fruit Street.
  
P.O. Box 1140, 03302-1140
  
Telephone: 228-4100 Fax: 229-4353

**Conway**

518 White Mountain Highway, 03818-4205
  
Telephone: 447-5924 Fax: 447-5985

**Keene**

109 Key Road, 03431-3926
  
Telephone: 352-1904 Fax: 352-1906

**Laconia**

426 Union Ave., 03246-2894
  
Telephone: 524-3960 Fax: 524-3963

**Littleton**

646 Union St., Suite 100, 03561-5314
  
Telephone: 444-2971 Fax: 444-6245

**Manchester**

300 Hanover St., 03104-4957
  
Telephone: 627-7841 Fax: 627-7982

**Nashua**

6 Townsend West, 03063-1217
  
Telephone: 882-5177 Fax: 880-5256

**Portsmouth**

2000 Lafayette Road, 03801-5673
  
Telephone: 436-3702 Fax: 436-3754

**Salem**

29 South Broadway, 03079-3026
  
Telephone: 893-9185 Fax: 893-9212

**Somersworth**

6 Marsh Brook Drive, 03878-1595
  
Telephone: 742-3600 Fax: 749-7515

*NH Employment Security is an Equal Opportunity Employer
  
and complies with the Americans with
  
Disabilities Act. Auxiliary aids and services are available
  
upon request of individuals with disabilities.
  
TTY/TDD ACCESS RELAY NH 1-800-735-2964.
  
NH Employment Security is a proud member
  
of America's Workforce Network & NH WORKS.*[*www.nhes.nh.gov*](http://www.nhes.nh.gov)

NHES 0321 R 2-15



**EMPLOYMENT**

**SERVICES**

&

**RESOURCES**

**NH Employment Security has *free*
  
services, resources, and tools to help
  
you with the entire job search process!**

**We are interested in any comments
  
you have for improving our services.**

***Visit us to find a new job,
  
a better job, or your first job!***



The NH WORKS System is a partnership between a number of government agencies and community organizations to provide services, resources, and information to employers and job seekers. The NH WORKS Center delivers these services and information and is located within NH Employ­ment Security Offices across the State. NH Employment Security's Resource Centers are an integral part of the NH WORKS System. Information about the NH WORKS System is at [www.nhworks.org](http://www.nhworks.org)

**NHES Resource Centers**

A wide range of services, tools and resources are available for everyone in the NH Employment Security (NHES) Resource Centers, an integral part of the NH WORKS System. Newspapers, books, videos and many other publications are available. You may use work stations to work on your résumé or cover letter, research employers or careers and view videos. Please ask the Center Coordinator for assistance with any employ­ment related activity offered.

**Employment Opportunities**

**Job Matching System -** Our job match system is available on PCs in the centers. The system matches applicant résumé registrations with employer job list­ings using skills, job requirements or other related data.

**Internet Access -** Access to other employment related sites on the Internet and to NH Employment Security's Web Site. We link to many sites for job seekers.

**Help Wanted Ads -** Ads are located on the newspaper
  
rack in the Center or can be accessed via the Internet.

**Career Development & Job
  
Search Assistance**

**Résumé/Cover Letters -** Use a PC to access the Job Matching System, designed especially for your ease in résumé/cover letter preparation. We also have books and videos available to help you with the preparation of your résumés and cover letters. You can print your résumé and make some copies.

**Video Library/TV/DVD -** A TV, DVD and headset is available to view employment related videos.

**Library -** Employment related books are available
  
in our library which cover topics from résumés/cover
  
letters, networking, the Internet and career research.

**O\*NET -** Use O\*NET for career information, trans­ferable skills assistance, information on colleges and technical schools and financial aid data.

**Social Media –** Special events like Job Fairs and
  
Recruitment Events are posted on Facebook and Linked-in.

**Job & Resource Fairs/Recruitment Events -** If you are an employer or resource agency interested in attending, simply fill out the registration form that is attached to the Job Fair you want to attend and submit them through the Job Fair email. There are no

fees for registering for the Job Fairs. If you are a job seeker, you do not need to register for the Job Fairs. To stay up-to-date on future Job & Resource Fairs or Special Events visit:

[**http://www.nhes.nh.gov/media/job-fairs/index.htm**](http://www.nhes.nh.gov/media/job-fairs/index.htm)

**Additional Services**

* Copy machine
* Fax
* Ask for our Job search workshops schedule
* Telephone Stations are available for calls to local employers

**Assistive Devices**

* Television with DVD
* Hearing Helper Assistive Listening Device
* Ultra TEC TTY machine
* ClearView 300 OPTELEC Magnifier
* Romeo 25 Braille Printer
* Epson Perfection 1660 Photo Scanner
* Computer with large print keyboard
* Vertical adjusting desk top
* Track ball mouse
* Speakers with adjustable volume
* Headphones with ear covers
* Jaws DBT
* DBT - Tutorial for Braille Users
* Open Book-Reading and Scanning Software
* Zoom Text Xtra with magnification, speech program, & document reader

**Are you a Veteran?**

Veterans and eligible spouses receive access, on a priority of service basis, to the full range of public employment and training services, including job search assistance, workshops, résumé assistance, labor market information, career guidance, job referral, and referral to other supportive and training resources. Veterans are given preference in each of our local offices in the referral to job orders. Staff assesses the needs of each veteran and makes it a priority to educate the veterans of New Hampshire on services available through NHES. If you are a Veteran or eligible spouse, please identify yourself as such when inquiring about any NHES programs or services or upon visiting a NH Works office. By doing so, you will be able to take full advantage of this priority.

**Re-Employment Services**

If you would like one-on-one assistance, ask for an Employment Service Representative. The Employment Service Representative helps with job/career and vocational choice, change, adjustment, direction, and transition.

**Return To Work program**

Allows unemployed NH residents up to 6 weeks of training (up to 24 hours per week). Eligible claimants may continue receiving their unemployment benefits.

**Job Search Workshops**

Topics covered include: résumé and cover letter writing; the job interview; interviewing skills and techniques; using the Internet as a job search tool; social media; navigating a job fair; networking and exploring other leads in addition to the newspapers; and the entire job search process.

**Unemployment Compensation**

If you are out of work or your hours have been reduced, it is your right to open a claim and file for Unemployment Compensation Benefits. If you have worked in New Hampshire anytime within the last 18 months, regardless of where you now live, file on-line at [**https://nhuis.nh.gov/claimant**](https://nhuis.nh.gov/claimant). If you do not have Internet access, please visit your local office to file. If you have not worked in New Hampshire within the last 18 months, please contact the state in which you last worked to file for benefits with that state.

**NH WORKS System**

***What can it do for you?***

* 211
* Fuel Assistance
* Food Stamps
* College courses
* Training

***Or if you:***

* Have a disability
* Are a veteran
* Are long term unemployed
* Are economically disadvantaged
* Are an older worker
* Are a student/youth
* Have other barriers to employment