Water Distribution System Operator

Responsible for delivery of safe, aesthetically pleasing water to the consumer’s tap. Service pumps to ensure adequate pressure, meter flows both from the source and at the point of use, respond to complaints on water quality, and administer programs such as cross-connection control to prevent system contamination, install new mains or repair existing mains, and sample water quality in the distribution system. Certified operators are required for community (residential) and non-transient, non-community (such as schools and workplaces) public water systems.

Legislation
Statute: NH RSA 332-E
Administrative Rules: Chapter Env-Dw 502

Licensure Requirements
• Satisfactory physical condition
• Be able to read and write in the English language
• High school graduate
• Postsecondary education according to grade, with a concentration in environmental engineering, civil engineering, environmental sciences, or related fields, where 30 semester hours of study is equivalent to one year of postsecondary education
• Operating experience according to grade
• Varying experience and education requirements depending on grade of operator:

<table>
<thead>
<tr>
<th>Grade</th>
<th>Education</th>
<th>Experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>I-A</td>
<td>12</td>
<td>6 months</td>
</tr>
<tr>
<td>I</td>
<td>12</td>
<td>1 year</td>
</tr>
<tr>
<td>II</td>
<td>12</td>
<td>3 years</td>
</tr>
<tr>
<td>III</td>
<td>14</td>
<td>4 years</td>
</tr>
<tr>
<td>IV</td>
<td>16</td>
<td>6 years</td>
</tr>
</tbody>
</table>

Examination
Written examination required. Applicants successfully completing a written examination may be required to obtain a satisfactory grade in an oral examination prior to certification. Applicants will be notified of the test results as early as practicable.

Continuing Education
Continuing education is required for renewal — five hours for Grade I-A; and 20 hours for Grades I - IV
Water Distribution System Operator (continued)

Reciprocity
Permitted with limited states

Active Licenses
994

Related Training
Water Quality and Wastewater Treatment Management and Recycling Technology/Technician

O*Net Codes

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
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<tbody>
<tr>
<td>51-8031.00</td>
<td>Water and Liquid Waste Treatment Plant and System Operators</td>
</tr>
</tbody>
</table>

Additional Information Sources

Association of Boards of Certification
<www.abccert.org>

New Hampshire Water Works Association
<www.nhwwa.org>