

**STATE OF NEW HAMPSHIRE  
DEPARTMENT OF EMPLOYMENT SECURITY (NHES)**

**REQUEST FOR BID  
RFB# NHES2016-09 ISSUED 06-15-2016  
FULL SERVICE MAINTENANCE AGREEMENT FOR DIGITAL COPIERS**

**ADDENDUM #1  
RESPONSES TO QUESTIONS**

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1) **How many drums were replaced in the last twelve months over all seven (7) Toshiba 203L systems?**

NHES Response: Lack sufficient information to respond.

2) **The pricing sheet (page 9) indicated pricing on a quarterly basis for 75,000 clicks. Is this for 75,000 clicks annually, or 75,000 clicks per quarter (300,000 annually)?**

NHES Response: 75,000 per quarter for 300,000 clicks annually.

3) **Are the 75,000 clicks noted in the pricing sheet a fixed amount, or is all invoicing done on a per-click basis? For example, if 40,000 clicks are counted throughout the contract term, would the awarded vendor invoice for 40,000 clicks, or the complete 75,000 clicks listed in the RFB?**

NHES Response: Vendor would be able to charge for the 75,000 clicks per quarter even if fewer clicks are utilized.

**CONTACT: Jill D. Revels, Business Administrator  
New Hampshire Employment Security  
(603) 229-4449**

Vendor \_\_\_\_\_ Address \_\_\_\_\_

By: \_\_\_\_\_  
(This document must be signed) (Title)

\_\_\_\_\_  
(Please print or type name) Tel. No. \_\_\_\_\_